



# Avaya PARTNER® Advanced Communications System

The No. 1 small-business communications system . . . simply powerful . . . powerfully simple.

Finding the right communications solution is a top priority for every growing business.

So is simplicity. You need a solution that will help control costs and maximize your investment without increasing overhead or diverting scarce resources.

The Avaya PARTNER® Advanced Communications System (ACS) meets both of those challenges, combining power and simplicity in an affordable, easy-to-use, all-in-one system that delivers over 100 productivity-boosting features.

**Standard Features** — PARTNER® ACS is designed to deliver the productivity and collaboration features you need: Incoming Caller ID, 5-party conferencing, built-in speaker-phones, fax management, remote administration, SMDR interface—these are all standard on PARTNER ACS.

**Growth and investment protection** — PARTNER ACS grows as a business grows. Maximum capacity is 31 lines and/or 48 stations (maximum line and station capacities cannot be reached simultaneously). The compact, modu-



lar design means the original processor does not need replacement even when modules are added to bring capacity up to the maximum.

**Simple upgrades and additions** — Software upgrades are simple and it is easy to increase voice mail ports or add telephones. Many options are delivered on PCMCIA cards that are easily inserted into the system. Stations, lines or even capabilities such as messaging can be added on an “as needed” basis. And it is easy to connect a wide range of accessory devices, such as fax machines and credit card readers — no special adapters are needed.

**PARTNER ACS** — a proven system with an installed base of nearly 1 million loyal users around the world gives you:

- Over 100 built-in features
- Enhanced voice messaging
- Enhanced mobility options

And much more...





## Cost-Effective, Feature-Rich

### Phones with Style

Avaya's family of feature-rich PARTNER® telephones offers a choice of four sleek, contemporary models available in black, white or gray. The phones can either be desktop or wall mounted for added flexibility and convenience.

All PARTNER telephone sets come with an array of easy-to-use features for call control, caller information, personalization and more, including:

- Built-in speakerphone and intercom
- Call Hold and Transfer
- Message waiting notification and retrieval on your telephone or PC
- Call status indication via LEDs

### A Unique Display Capability

Two PARTNER telephone models also include a backlit adjustable display — a unique feature available from Avaya. The two-line by 24-character display includes the date and time, the number you are dialing, and the extension and co-worker name for internal calls that you receive.

## PARTNER ACS offers many popular features as standard:

- 5-party conferencing (3 internal/2 external; up to 3 on a single-line tip/ring set)
- PCMCIA card technology for software upgrades
- Programming backup retains the system programming during a power failure for up to 6 months.
- Embedded circuit pack or PCMCIA card for voice mail
- Fax management
- Remote administration
- SMDR interface
- Enhanced tip/ring capability for connecting a wide range of adjunct devices, such as fax machines and credit card readers.

### Caller ID

With Caller ID, you also have the option of seeing external caller information (name and number, up to 15 characters) on your PARTNER telephone display. This not only adds value to your phone investment — it also saves you the cost of investing in separate Caller ID display units.



**PARTNER 6** For users who need a basic, durable set.



**PARTNER 18** Ideal for users who want auto-dial capabilities.

All sets available in black, gray, or white.

## Messaging

Just about every business today relies on messaging. It's an ideal way to share information quickly and communicate outside of business hours. Having calls answered and routed automatically relieves pressure on receptionists and support staff. PARTNER ACS can be equipped with a range of messaging options that fit just about any budget.

**PARTNER Voice Messaging (PVM)** — An integrated voice messaging system delivered on a PCMCIA card. A cost-effective solution that delivers a wide range of features, PVM includes:

- Two configurations: 4-mailboxes or 12-mailboxes with two ports
- Call Answer can be set to "Record Mode" or "Answer-only-Mode"
- Built-in auto attendant

**PARTNER Messaging** — A powerful option for PARTNER ACS that delivers over 100 standard options for auto attendant, call answering and call routing.

## Mobility

If you are on the run from meeting to meeting, in the conference room or on the factory floor, now you have the option to take your desk phone with you.

With the Avaya TransTalk® 9000 Digital Wireless System, which connects directly to PARTNER ACS, employees can get the same voice quality and features as a PARTNER desk phone, but communicate from anywhere you are located.

The TransTalk 9040 system can support up to 18 multi-line handsets and provides up to a 900 ft. range.

An outdoor enclosure is also available, allowing the mounting of up to 2 modules outside the building for extended coverage.



Avaya TransTalk® 9040



**PARTNER 18D** Suited for users who want the convenience of a 2x24 display.



**PARTNER 34D** The solution for users who need basic attendant capabilities.



10U100 Cordless Headset

## Avaya Headsets

Add convenience to your “mobility” with headsets from Avaya. Avaya carries a variety of headsets and accessories to enhance communication within your business. Avaya headsets are designed to deliver optimal performance and are tested and certified to work on Avaya communications solutions such as the PARTNER® ACS. Achieve “complete mobility” with the 10U100 Cordless Headset Telephone.

## PARTNER ACS: Simply powerful, powerfully simple

A communication system that is so easy to use and still packs so many powerful telephony features. PARTNER ACS delivers big-business productivity without the complexity, the big price tag—and without the administrative and management responsibilities.

# AVAYA